

**OMBUDSMAN AND
GRIEVANCE
REDRESSAL
COMMITTEE
AY 2022-23**

Date: 13/09/2022

NOTICE

Respected sir/madam,
A meeting of Ombudsman and Grievance Redressal Committee of the Institute will be held on Tuesday, 20th September 2022 at 4:00 pm at Room No. 208, First Floor of the Institute. The agenda of the meeting is as follows. This is to request you to kindly attend the meeting.

AGENDA

1. To confirm the minutes of previous meeting of the Ombudsman and Grievance Redressal held on Wednesday, 20th April 2022.
2. To review the Action Taken Report on the suggestions / decisions of the Ombudsman and Grievance Redressal Committee, in the last meeting held.
3. To review new grievances if any.
4. To transact any other business with the permission of the Chairman.

Yours faithfully,

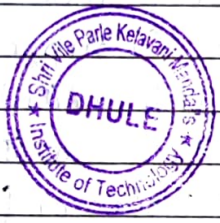
D. Salunke

Dr. Nilesh P. Salunke
Principal
SVKM's Institute of Technology,
Dhule
Principal
SVKM's Institute of Technology, Dhule



Copy to,

Sr.No	Name of the Member	Designation	Sign
1	Adv. Suresh Wagh	Advocate (Ombudsman)	Swagh
2	Dr. Nilesh Salunke	Principal, Chairperson	Salunke
3	Dr. Rajiv Junne	Assistant Professor (Applied Science) Coordinator	J
4	Dr. Sambaji Rao	Assistant Professor (Applied Science)	Rao
5	Mr. Pratik Deore	Assistant Professor (Civil)	Deore
6	Ms. Divya D. Ahire	Student Representative	Ahire



MINUTES

The meeting of the Ombudsman and Grievance Redressal Committee of Shri Vile Parle Kelavani Mandal's Institute of Technology, Dhule was held on Tuesday, 20th September 2022 at 4:00 pm.

The following members were present:

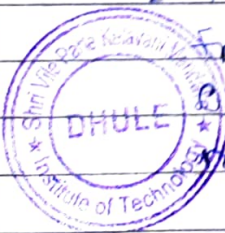
Sr.No	Name of the Member	Designation	Sign
1	Adv. Suresh Wagh	Advocate (Ombudsman)	Wagh
2	Dr. Nilesh Salunke	Principal, Chairperson	Salunke
3	Dr. Rajiv Junne	Assistant Professor (Applied Science) Coordinator	Junne
4	Dr. Sambaji Rao	Assistant Professor (Applied Science)	Rao
5	Mr. Pratik Deare	Assistant Professor (Civil)	Deare
6	Ms. Divya D. Ahire	Student Representative	Ahire

The meeting began with welcome note by Hon'ble Principal Dr. Nilesh Salunke sir.

The following points were discussed:

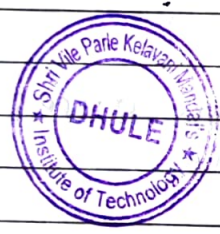
1. Review of previous Ombudsman and Grievance Redressal Committee and Action Taken Report was taken and satisfactory remarks were given for implementation of all the discussed points.

2. There were no major complaints received from the students since the last Ombudsman and Grievance Redressal meeting held.



- 3. It was decided to place additional dustbins on each floor in order to maintain hygiene in the Institute.
- 4. Students were asked about any type of grievances faced by them.
- 5. After the satisfactory discussion of all the above points, vote of thanks was extended by Dr. Rajiv Junne.

Place: Dhule
Date: 20/09/2022

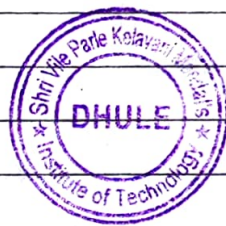


Dhule
Dr. Nitesh P. Salunke
Principal
SVKM's Institute of Technology,
Dhule. **Principal**
SVKM's Institute of Technology, Dhule

Date :- 27/09/2022

ACTION TAKEN REPORT

1. Previous Ombudsman and Grievance Redressal minutes of the meeting were approved and the Action Taken Report was discussed thoroughly and the committee gave satisfactory remarks.
2. No major complaints received from the students till date.
3. In order to maintain hygiene in the Institute, additional dustbins were placed on several places at each floor of the institute.
4. There were no new grievances found from the students' side.



Date: 01/12/2022

NOTICE

Respected sir / madam,
A meeting of Ombudsman and Grievance Redressal Committee of the Institute will be held on Thursday, 8th December 2022 at 4:30 pm at Room No. 208, First Floor of the Institute. The agenda of the meeting is as given below. This is to request you to kindly attend the meeting.

AGENDA

1. To confirm the minutes of previous meeting of the Ombudsman and Grievance Redressal Committee held on 20th September, 2022.
2. To review the Action Taken Report on the suggestions / decisions of the Grievance and Redressal Committee in the last meeting held.
3. To review new grievances if any.
4. To transact any other business with the permission of the Chairman.

Yours faithfully,

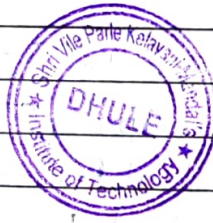


N. P. Salunke

Dr. Nilesh P. Salunke
Principal
SVKM's Institute of Technology
Dhule
Principal
SVKM's Institute of Technology, Dhule

Copy to,

Sr.No	Name of the Member	Designation	Sign
1	Adv. Suresh Wagh	Advocate (Ombudsman)	Swagh
2	Dr. Nilesh Salunke	Principal, Chairperson	Rahule
3	Dr. Rajiv Junne	Assistant Professor (Applied Science) Coordinator	[Signature]
4	Dr. Sambaji Rao	Assistant Professor (Applied Science)	[Signature]
5	Mr. Pratik Deare	Assistant Professor (Civil)	[Signature]
6	Ms. Divya Ahire	Student Representative	Ahire



MINUTES

The meeting of Ombudsman and Grievance Redressal Committee of Shri Vile Parle Kelavani Mandal's Institute of Technology, Dhule was held on Thursday, 8th December 2022 at 4:30 pm.

The following members were present:

Sr.No	Designation	Sign
1	Adv. Suresh Wagh Advocate (Ombudsman)	Shagh
2	Dr. Nilesh Salunke Principal, Chairman	Salunke
3	Dr. Rajiv Junne Assistant Professor (Applied Science) (Coordinator)	Junne
4	Dr. Sambaji Rao Assistant Professor (Applied Science)	Rao
5	Mr. Pratik Deore Assistant Professor (Civil)	Deore
6	Ms. Divya D. Ahire Student Representative	Ahire

The meeting began with welcome note by Hon'ble Principal Dr. Nilesh Salunke sir.

The following points were discussed:

1. Review of previous Ombudsman and Grievance Redressal Committee minutes and Action Taken Report was taken and satisfactory remarks were given for implementation of all the discussed points.

2. There were no major complaints received.



from the students since the last Ombudsman and Grievance Redressal Committee meeting held.

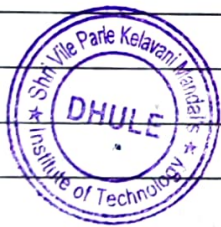
3. Awareness program was decided to conduct for the newly admitted First Year and Direct Second Year students.

4. It was decided to provide WiFi password to the newly admitted First Year and Direct Second Year students.

5. On the satisfactory discussion of the above points, vote of thanks was extended by Dr. Rajiv Junne.

Place: Dhule

Date: 08/12/2022

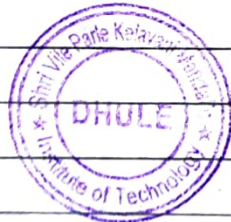


Balukhe
Dr. Nilesh P. Salunke
Principal
SVKM's Institute of Technology,
Dhule. **Principal**
SVKM's Institute of Technology, Dhule

Date: 15/12/2022

ACTION TAKEN REPORT

1. Previous Ombudsman and Grievance Redressal minutes of the meeting were approved and the Action Taken Report was discussed thoroughly and the committee gave satisfactory remarks.
2. No major complaints received from the students till date.
3. Awareness program will be conducted for the newly admitted First Year and Direct Second Year students.
4. All the members of the committee will guide the students about the Duties, Responsibilities and Activities of the Ombudsman and Grievance Redressal Committee.
5. Wi-Fi password was provided to the newly admitted First Year and Direct Second Year students.



Date: 24/01/2023

NOTICE

Respected sir/madam,
A meeting of Ombudsman and Grievance Redressal Committee of the Institute will be held on Tuesday 31st January, 2023 at 03:30 pm at Room No. 208, First Floor of the Institute. The agenda of the meeting is as given below. This is to request you to kindly attend the meeting.

AGENDA

1. To confirm the minutes of previous meeting of Ombudsman and Grievance Redressal Committee held on Thursday, 8th December 2022.
2. To review the Action Taken Report on the suggestions/decisions of the Ombudsman and Grievance Redressal Committee in the last meeting held.
3. To review new grievances if any.
4. To transact any other business with the permission of the Chairperson.

Yours faithfully,



Dhule

Dr. Nilesh P. Salunke
Principal
SVKM's Institute of Technology,
Dhule **Principal**
SVKM's Institute of Technology, Dhule

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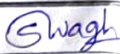




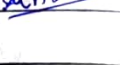
Sl. No.	Name of the Member	Designation	Sign
1	Adv. Suresh Wagh	Advocate (Ombudsman)	<u>Swagh</u>
2	Dr. Nilesh Salunke	Principal, Chairperson	<u>Salunke</u>
3	Dr. Rajiv Junne	Assistant Professor (Applied Science) Coordinator	<u>J</u>
4	Dr. Sambaji Rao	Assistant Professor (Applied Science)	<u>DR</u>
5	Mr. Pratik Deore	Assistant Professor (Civil)	<u>Deore</u>
6	Ms. Divya D. Ahire	Student Representative	<u>Ahire</u>



MINUTES

The meeting of the Ombudsman, and Grievance Redressal Committee of Shri Vile Parle Kelavani Mandal's Institute of Technology, Dhule was held on Tuesday, 31st January 2023 at 03:30 pm.

The following members were present:

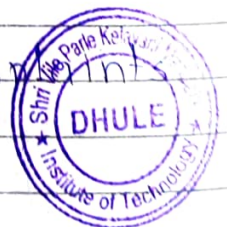
Sr.No	Name of the Member	Designation	Sign
1.	Adv. Suresh Wagh	Advocate (Ombudsman)	
2.	Dr. Nilesh Salunke	Principal, Chairperson	
3.	Dr. Rajiv Junne	Assistant Professor (Applied Science) Coordinator	
4.	Dr. Sambaji Rao	Assistant Professor (Applied Science)	
5.	Mr. Pratik Deare	Assistant Professor (Civil)	
6.	Ms. Divya D. Abire	Student Representative	

The meeting began with welcome note by Hon'ble Principal Dr. Nilesh Salunke.

The following points were discussed:

1. Review of previous minutes of Ombudsman and Grievance Redressal Committee meeting and Action Taken Report was taken and satisfactory remarks were given for the implementation of all the discussed points.

2. There were no major complaints.



received from the students since the last
Ombudsman and Grievance Redressal
Committee meeting held.

3. Students asked about the outdoor sports facility for cricket.
4. Students also asked about the Locker facility during the exams.
5. Students asked about the facility available in cultural club regarding some musical instruments.
6. Water and washroom facility is not available on the Fourth Floor of the Institute.
7. Discussion on replacement of some non-working lights of the classrooms of Fourth Floor is done.
8. On the satisfactory discussion of all the above points, vote of thanks was extended by Dr. Rajiv Junne.

Dhule

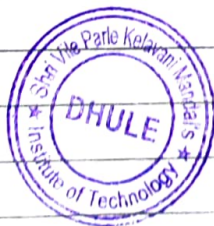
Place: Dhule

Date: 31/01/2023

Dr. Nilesh P. Salunke
Principal

SVKM's Institute of Technology,
Dhule. **Principal**

SVKM's Institute of Technology, Dhule



Date: 07/02/2023

ACTION TAKEN REPORT

1. Previous Ombudsman and Grievance Redressal Committee meeting minutes were approved and the Action Taken Report was discussed thoroughly and the committee gave satisfactory remarks.
2. No major complaints received from the students till date.
3. Members told students that net and pitch facility for cricket is already available in the campus near Pharmacy building and construction of Sports Complex is already started in the campus.
4. Students are informed that Locker facility is already available in the Library.
5. We will put the requirement of musical instruments in front of the Local Managing Committee members.
6. Water and Washroom facility on the Fourth Floor will be available soon.
7. Non-working lights of the Fourth Floor classrooms are replaced immediately.



Date: 20/02/2023

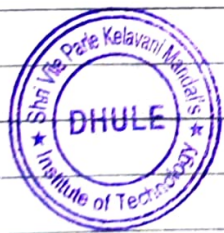
NOTICE

Respected sir/madam,
A meeting of Ombudsman and Grievance Redressal Committee of the Institute will be held on Monday, 27th February 2023 at 03:00 pm at Room No. 208, First Floor of the Institute. The agenda for the meeting is as given below. This is to request you to kindly attend the meeting.

AGENDA

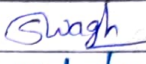



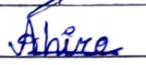

1. To confirm the minutes of previous meeting of the Ombudsman and Grievance Redressal Committee held on Tuesday, 31st January 2023.
2. To review the Action Taken Report on the decisions, suggestions of the Ombudsman and Grievance Redressal Committee in the last meeting held.
3. To review new grievances if any.
4. To transact any other business with the permission of the Chairperson.

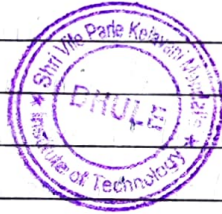
Yours faithfully,



Daluke
Dr. Nilesh P. Salunke
Principal
SVKM's Institute of Technology,
Dhule. **Principal**
SVKM's Institute of Technology, Dhule

Copy to,

Sl. No.	Name of the Member	Designation	Sign
1	Adv. Suresh Wagh	Advocate (Ombudsman)	
2	Dr. Nilesh Salunke	Principal, Chairperson	
3	Dr. Rajiv Junne	Assistant Professor (Applied Science) Coordinator	
4	Dr. Sambaji Rao	Assistant Professor (Applied Science)	
5	Mr. Pratik Deare	Assistant Professor (Civil)	
6	Ms. Divya D. Ahire	Student Representative	



MINUTES

The meeting of the Ombudsman and Grievance Redressal Committee of Shri Vile Parle Kelavani Mandal's Institute of Technology, Dhule was held on Monday, 27th February 2023 at 03:00 pm.

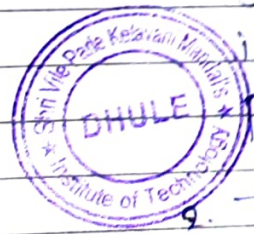
The following members were present:

Sr.No	Name of the Member	Designation	Sign
1	Adv. Suresh Wagh	Advocate (Ombudsman)	Swagh
2	Dr. Nilesh Salunke	Principal, Chairperson	Salunke
3	Dr. Rajiv Junne	Assistant Professor (Applied Science) Coordinator	J
4	Dr. Sambaji Rao	Assistant Professor (Applied Science)	Rao
5	Mr. Pratik Deore	Assistant Professor (Civil)	Deore
6	Ms. Divya D. Abire	Student Representative	Abire

The meeting began with welcome note by Hon'ble Principal Dr. Nilesh Salunke.

The following points were discussed:

1. Review of previous minutes of Ombudsman and Grievance Redressal Committee and Action Taken Report was taken and satisfactory remarks were given for implementation of all the discussed points.

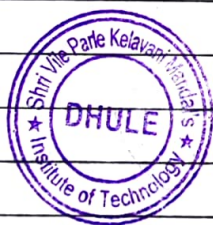


2. There were no major complaints received.

from the students since the last Ombudsman and Grievance Redressal meeting held.

3. Discussion on servicing of some non-working fans of some classrooms is done.
4. It was decided to give instructions to the cleaning staff for maintaining more hygiene in the Institute and in the canteen area.
5. On the satisfactory discussion of all the above points, vote of thanks was extended by Dr. Rajiv Junne.

Place: Dhule
Date: 27/02/2023



Dhule
Dr. Nilesh P. Salunke
Principal
SVKM's Institute of Technology,
Dhule
Principal
SVKM's Institute of Technology, Dhule

Date: 06/03/2022

ACTION TAKEN REPORT

1. Previous minutes of the Ombudsman and Grievance Redressal Committee were approved and Action Taken Report was discussed thoroughly and committee gave satisfactory remarks.
2. No major complaints received from the students till date.
3. Servicing of some non-working fans was immediately done and now the fans are working properly.
4. Necessary instructions ~~were~~ given to the cleaning staff in order to maintain more hygiene in the Institute and in the canteen area.

